

Edel Alon

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Overview

An accomplished and successful driven IT professional with a solid reputation of providing excellent service in cyber security, desktop support, lab management, web solutions, server administration, database administration, search engine optimization, networking, telecommunications, and project management. Characterized as a talented mentor with the ability to nurture great working relationships with management teams, customers, and vendors.

Work Experience

University of California San Francisco, San Francisco, California

Senior Security Compliance Analyst (2016 – present)

As part of the Data Security Compliance Program (DSCP), this role guided groups within Financial and Administrative Services (FAS) toward compliance with HIPAA/HITECH/FERPA, SB1386, and other federal and state regulations.

Program Management

- Develop ongoing UCSF risk management program for all FAS departments, including improvements to risk assessment workflow, reporting methodologies, communication and collaboration strategies, and overall program quality based on NIST standards
- Coordinate enterprise and DSCP security risk assessments
- Evaluate security controls
- Provide input on the development and monitoring of security policies, procedures and standards
- Provide guidance to non-central IT groups on compliance with UCSF security standards
- Maintain and provide expertise to support related IT security programs, including security and privacy training and awareness

Project Management

- Plan mitigation for applications with information security risks
- Document and mitigate information security risks related to gaps found in an enterprise risk assessment
- Audit and evaluate security responses in risk assessments
- Conduct team meetings for FAS DSCP
- Setup website, SmartSheet, Qualtrics, and Wiki for documentation and awareness

Research Management Services Administrator (2015 – 2016)

Responsible for independently gathering, following-up on proposal and award materials with Principal Investigator (PI). Started the stages of application preparation, and compiling final documents for proposal submission and award completion.

Sr. Technician (2013 –2015)

Lead IT field teams in the Windows 7 Refresh Project to upgrade cover 2000 computers to Window 7. Directed staff on best practices for desktop troubleshooting and triage. Worked closely with

administrators to develop IT strategies and to streamline IT needs. Liaison between medical center and department IT groups.

Programmer/Analyst III (2006 – 2013) | Programmer/Analyst II (2003 – 2006)

Work included project management, development, planning, testing and implementation of complex systems, systems integration, documentation, and user and staff training. A resource and technical lead within the department and the UCSF IT community on desktop support, server integration, security policy, training, and technology management. Worked on risk assessments, documentation, remediation, procedures, and guidelines that lead to compliance to university HIPAA standards.

Education & Certification

Bachelor of Science in Information Technology Management, DeVry University

Project Management Professional (PMP), Project Management Institute

Security+, CompTIA

ITIL Foundation v3, PeopleCert

IT Leadership Roles

IT Governance, CTA, Security & Policy Sub-Committee

Technology Forum

UCSF IT Sharecase Steering Committee

Identity and Access Sub-Committee

Management Committee – IT Governance

Video Conferencing – Quality Points Scoring, UCOP

Directory & Email Advisory Group– IT Governance

Professional Development

SANS Application Security

UCSF Supervisory Certificate

UCSF School of Medicine Leadership Development Program

UCSF Academic Business Officers' Group

Highlighted Presentations and Publications

Managing Data Security Risk: It's Possible! (Information Security Symposium – UC Davis)

Department of Medicine IT HIPAA Risk Assessment and Toolkit

iOS Tips and Tricks

Customized desk-side training on various technology topics